

## You have a Right to:

### ACCESS

To use our services regardless of ethnic origin, religion, sexual preference, economic circumstances, marital status, disability, age or location.

### DIGNITY

To be valued and always treated with courtesy, consideration, attentiveness, empathy and respect.

### SAFETY

To receive services in a safe and peaceful environment.

### CONFIDENTIALITY

To be assured that your personal information will remain confidential except in the following circumstances;

Where the safety of yourself or another person is not assured.

When required to support women in court proceedings for sexual assault.

In all circumstances the issues will be discussed with you.

### PRIVACY

To have a private environment during counselling or service delivery.

### INFORMATION

To have access to quality information regarding your options, the resources available and appropriate referral to other agencies.

### CHOICE AND OPINION

To freely express your feelings about current circumstances and your views on life while at the same time having respect for others.

### CONTINUITY

To have continuing access to appropriate counselling and support for as long as it is needed.

### CHALLENGE

To feel free to challenge the quality and appropriateness of the services provided. We will respond to any challenge and attempt to resolve the matter so that all parties are satisfied with the result.



the women's centre

Ph 07 4775 7555

Fax 07 4779 2959

email: [nqwcs@thewomenscentre.org.au](mailto:nqwcs@thewomenscentre.org.au)

[www.thewomenscentre.org.au](http://www.thewomenscentre.org.au)

Funded by Department of Communities, Child Safety and Disability Services

## FREE Services

**Counselling Service**  
**Women's Health Service**  
**Sexual Assault Support Service**  
**Specialist Homelessness Service**

Information and Referral  
Shelter Referral  
Ongoing Counselling  
Therapeutic Groups  
Workshops  
Community Education  
Drop in Internet and Telephone facilities  
Donations - bread/clothes

No appointment needed to see the drop-in counsellor  
For further information please contact the Women's Centre 4775 7555

## Other Important Numbers

NQ Domestic Violence Resource Service (NQDVRS)  
07 4721 2888

NQ Women's Legal Service  
07 4772 5400

Women's Health Information Line  
1800 017 676 Free Call

DVConnect Women's line  
1800 811 811 - 24 Hrs Free call

Painting by Theresa Hammer

**The Women's Centre acknowledges  
the traditional custodians of the land**

**a safe  
space  
for women  
by women**

**Our vision, aims and objectives**

**Women's Health Service**  
**Sexual Assault Support Service**  
**Specialist Homelessness Service**





## Vision Statement

## Objectives of the Women's Centre

## Aims of The Women's Centre

We embrace a feminist philosophy.

We demand a world without rape and violence.

We validate women's experiences, advocate for women and challenge injustices.

We promote and work to enhance the health, well being and safety of women.

We actively promote the development of a socially just, inclusive and respectful society and will continue to forge creative, collaborative community partnerships and enhance the position of women.

We will:

- Provide a service to all women who choose to access a responsive, woman-centered range of services.
- Strengthen our position in the community and provide a specialist service working with and for women against violence and sexual assault.
- Enhance the safety of women and children by strengthening and valuing partnerships and relationships within the community and with government agencies.
- Actively encourage and invite inclusion of diversity and incorporate this in our practices; and
- Acknowledge the unique journey and current position of Aboriginal, Torres Strait Islander and South Seas Islander women and work with them to challenge their ongoing barriers.

- The support of individual women in times of need.
- The enhancement of women's health and harmony
- providing the opportunity for women to meet their own needs and to exercise control over their own lives.
- The active pursuit of social change.

In this way, the Women's Centre remains a forward thinking institution available to all women.

### Opening Hours

Monday 9.00 - 4.45

Tuesday 9.00 - 4.45

Wednesday 9.00 - 12.30

Thursday 9.00 - 4.45

Friday 9.00 - 4.45